

Crisis Situations

Illicit activity, immediate threats to life or safety, or medical emergencies

Contact: 911

Key Words: Threat to self or others, an individual who needs immediate response for a mental health crisis and ask for the Co-Response team

Response Times: Available Tuesday-Friday 9 am-6 pm

Individual is in mental health crisis but poses no danger to self or others

Contact: Santa Barbara Behavioral Wellness access line (888-868-1649)

Key Words: describe the individual's appearance, location, and symptoms or behaviors they are exhibiting, including perceived substance use and medical issues.

Response Times: Available 24/7; will dispatch mobile crisis unit if warranted

Disruptive Behavior

Agitated individual (general disturbance without presenting a threat to themselves or others) on State St or Waterfront

Regular Business Hours: Contact: Downtown Ambassadors (805-882-8999)

Thur-Sun 11:30am-10pm: Contact: City Net (805-600-1570)

Key Words: Describe the immediate concern and who is involved and if you recognize the individual(s)

Response Times: Within an hour

Agitated individual (general disturbance without presenting a threat to themselves or others) in Lower Eastside neighborhood

Contact: PATH Outreach (805-979-8714)

Key Words: Describe the immediate concern and who is involved and if you recognize the individual(s)

Response Times: Available during business hours. May not be immediate response.

Other disruptive behaviors (e.g., blocking pedestrian walkway, aggressive panhandling, public smoking, theft, indecent exposure, illegal lodging, public urination/defecation)

Contact: SBPD Non-Emergency number (805-882-8900)

Key Words: Describe the individual and the situation

Response Times: Available 24/7

Encampments

Abandoned or inhabited encampment on public property (including those in areas of potential fire danger)

Contact: Report via the SB Connect app: <https://santabarbaraca.gov/sbconnect>

Response Times: Varies depending on situation. Monday - Thursday and alternate Fridays 8 AM - 4 PM

Abandoned or inhabited encampment on private property

Contact: SBPD Non-Emergency number (805-882-8900)

Response Times: Available 24/7

Note: You must be willing to press charges. If you are not willing, there is nothing PD can do on private property. If you have a recurring issue with trespassing, please complete the "SB Police Authority Letter" found at <https://santabarbaraca.gov/government/departments/police-department/general-information>

Illegal Dumping and Cleanup

Illegal Dumping on Public Property (Abandoned)

Contact: Report via the SB Connect app: <https://santabarbaraca.gov/sbconnect>

Response Times: Varies depending on situation. Monday - Thursday and alternate Fridays 8 AM - 4 PM

Illegal Dumping on Public Property (In Progress)

Contact: Environmental Services Code Enforcement if during regular business hours (805-564-5624)

Contact: SBPD Non-Emergency number if after regular business hours (805-882-8900)

Key Words: Information or evidence on illegal dumping incident

Response Times: 1-24 hours from time of report Monday - Thursday and alternate Fridays 8 AM - 4 PM (Code Enforcement)

Waste (human waste, garbage on city or public property)

Contact: City of SB Environmental Services (805-564-5558)

Key Words: Trash or human waste on street or sidewalk

Response Times: 1-3 days from time of report, Monday - Thursday and alternate Fridays 8 AM - 4 PM

Person Seeking Information or Services**Neighborhood Navigation Centers**

SB ACT coordinates 3 weekly sites at which individuals can access multiple service providers, including housing services, case management, behavioral health, healthcare, meals, showers, and more.

Alameda Park: Thursdays 6-7 pm

Carrillo Castillo Commuter Lot: Tuesdays 10:30-11:30 am

Santa Barbara Rescue Mission: Wednesdays 8am-10am

Contact: info@sbact.org for more information or volunteer opportunities

Health and Human Services information hotline

Contact: 211

Reporting Individual(s) in Need

Contact: City of SB homeless/individual(s) in need link:

https://sustainability.formstack.com/forms/report_homeless_individual_in_need

Person living in their vehicle

Contact: New Beginnings Counseling Center Safe Parking Program (805-845-8492)

Veteran services

New Beginnings Counseling Center Veterans Program (805-963-7777)

VA Clinic (805-683-1491)

Salvation Army Transition and Recovery Center (805-962-6281)

Family services

Transition House (805-966-9668) for emergency shelter, transitional housing, permanent housing

Family Service Agency (805-965-1001) for mental health support, family education, food stamps, other services

Youth services

Noah's Anchorage (805-698-6701) | Noah's Anchorage Hotline (1-866-HELP-TEEN)

Medical care

Santa Barbara Neighborhood Clinics (844-594-0343)

Cottage Recuperative Care Program (805-324-9241)

Doctors Without Walls - SB Street Medicine (Tuesdays 10-11 am: Carrillo Castillo Commuter Lot; Wednesdays 8-10am: Santa Barbara Rescue Mission; Thursdays 6-7:30 pm: Alameda Park)

Meals

Please see "Neighborhood Navigation Centers" list above

Contact: info@sbact.org for more information or volunteer opportunities

Coordinated Entry System - Regional Entry Points

PATH Santa Barbara: Monday-Thursday 8:30-10:30 am (805-884-8481)

Salvation Army Transition and Recovery Center: Wednesday 1-2 pm (805-962-6281)

Emergency shelter

PATH Santa Barbara (805-884-8481)

Santa Barbara Rescue Mission (805-966-1316)

Salvation Army Transition and Recovery Center (805-962-6281)

Day center (laundry, mail, meals)

Father Virgil Cordano Center (805-563-1051)